



A Discovery of Trees: A Comparison and Evaluation of Five Web-Scale Discovery Tool Services

By:

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Web-Scale Discovery Tool Services (DTSs)

... promise a search experience that is:

- Fast: one box, one search
- Easy: faceting technology to narrow large search result sets
- Unified: all (or nearly all) a library system's owned and licensed resources
- Effective: proprietary algorithms for greater relevance in search results



Research Question

How well would these tools perform for discovering a set of known items deemed authoritative by a subject expert?

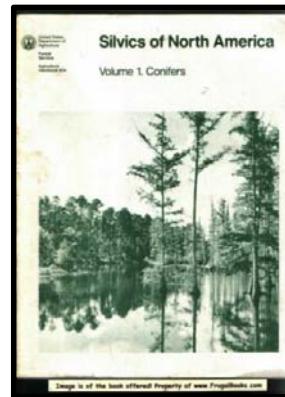
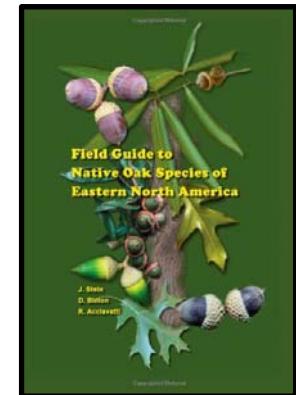
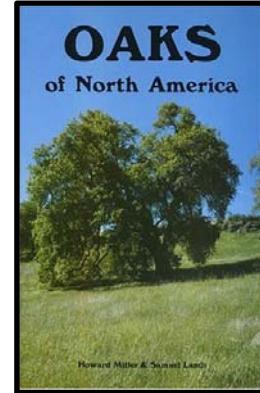
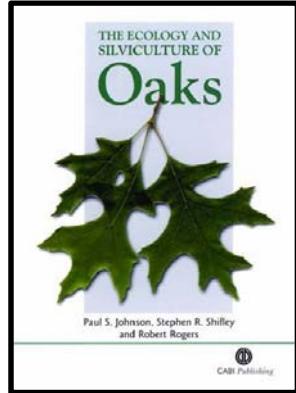
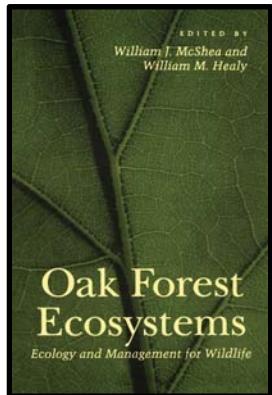
We consulted a local expert for a list of materials relevant to a specific research topic ...



Effect of Tebuthiuron (herbicide) on Live Oaks (*Quercus Virginiana*)

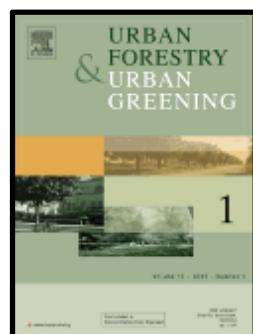
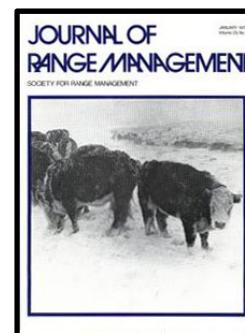
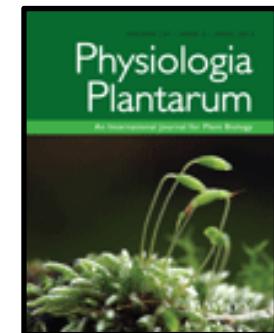
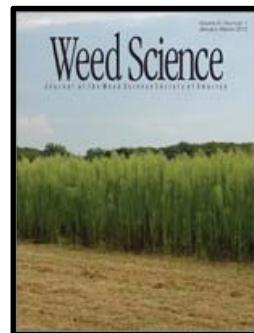
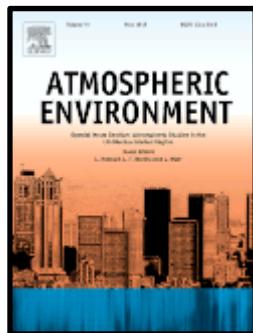


Methodology: Monographs





Methodology: Journal Articles





Methodology: DTs



Primo

Google
scholar



WorldCat™



Summon™
One search box... your library discovered.

Google
books



Methodology: Institutions

- 2 institutions/implementations for each DTS
- Public access (no log-in) for search required
- Land grant institutions preferred
 - Similar collection materials
 - If no land grant institution available, then substitute ARL institution



Methodology: Searches

- OPAC known item searches = monograph titles, journal titles (not article titles)
- DTS known item searches = monograph titles, article titles
 - With/without quotation marks
- DTS keyword searches = pre-selected phrases
 - With/without quotation marks
 - With appropriate wild card character, as necessary
- For each search:
 - How many results were in the list?
 - Was our item on the list? (looking at first 2 pages only)
 - If yes, what position on the list?



DTS Results for Monographs

Known Item Searches

- Book title searches worked well for all DTSSs.
- Quotation marks reduced the total number of results, but didn't affect an item's position on the list.

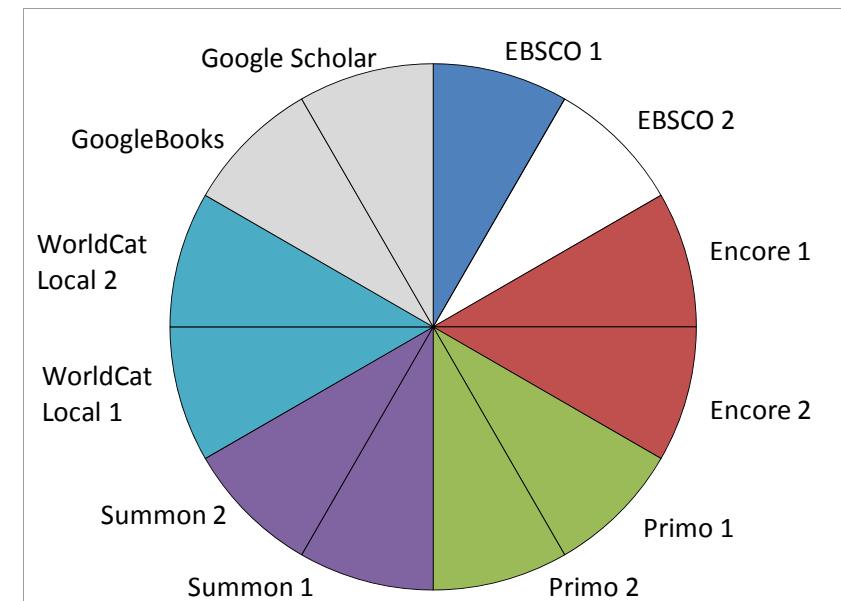
Keyword Searches

- Never more than 2 books found (out of 5)
- Not the same 2 books, either
- Non-relevant books at the top of the results list
- Hard to exclude these non-relevant books



Oak Forest Ecosystems

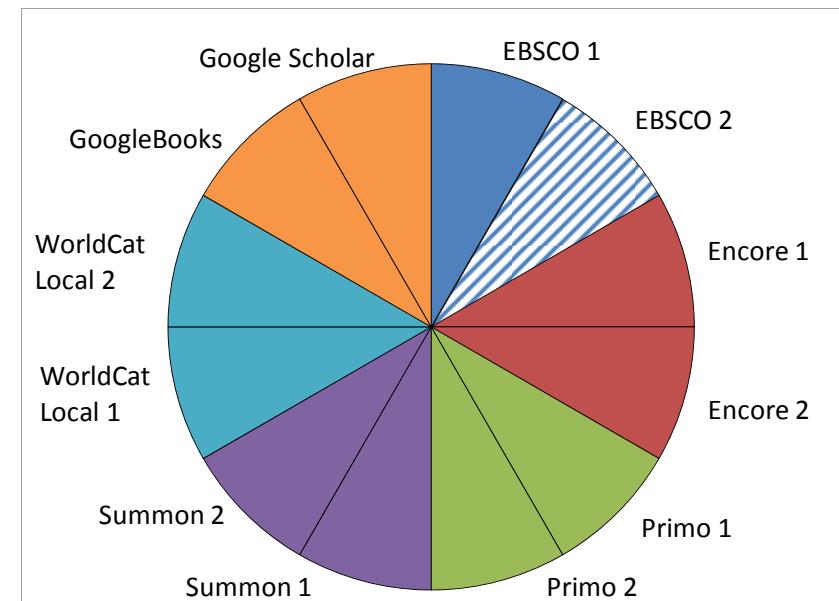
- OPAC—
 - known-item search: title





Oak Forest Ecosystems

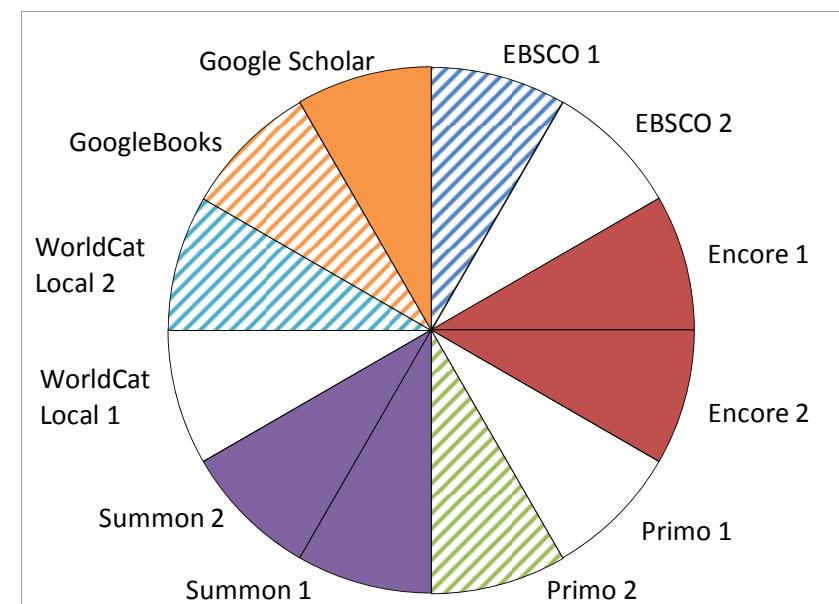
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Oak Forest Ecosystems

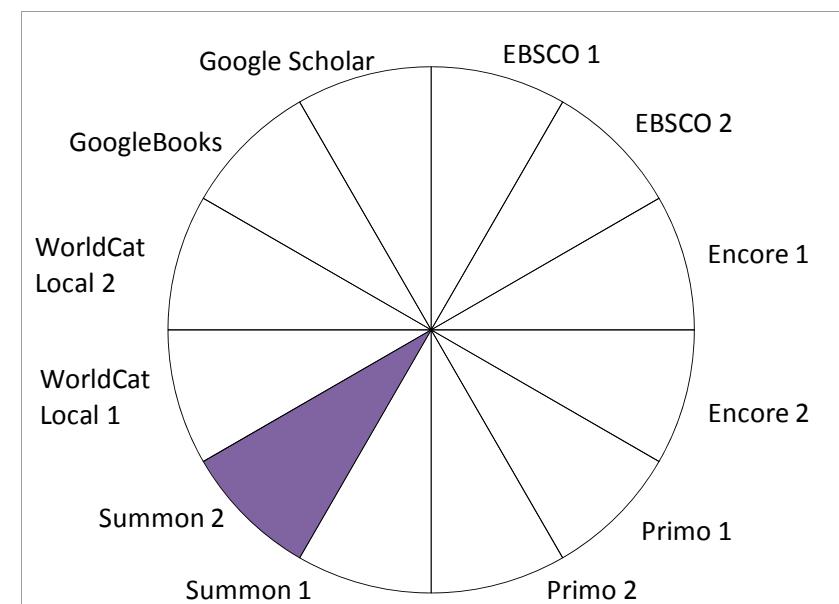
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Oak Forest Ecosystems

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DTS Results for Journal Articles

Known Item Searches

- Title searches less successful for articles than for monographs ...
 - Some results hidden from “guest” searchers
 - Some journals not indexed by DTS?

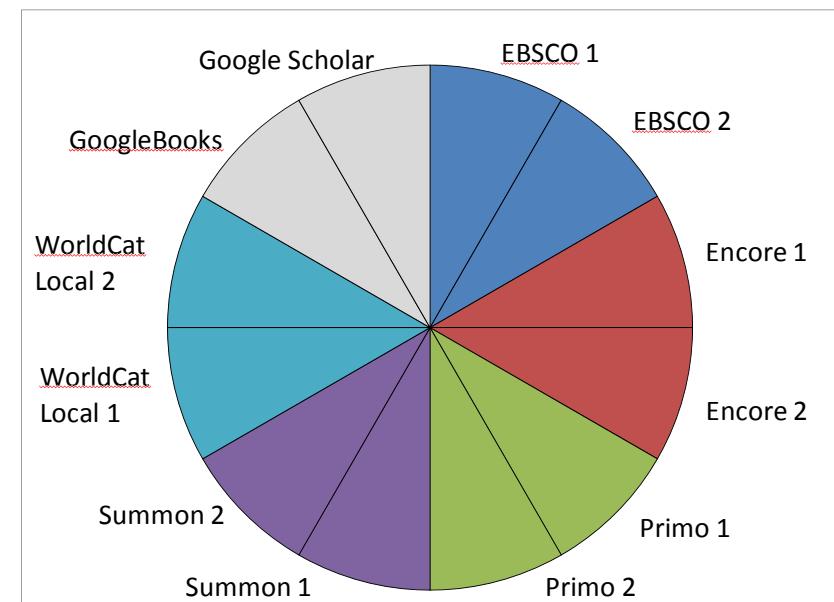
Keyword Searches

- Only one article found frequently (a few others found sporadically)
- Narrowing with subject facets
 - Reduced the results pool and moved articles higher up the results list
 - Did not reveal any additional articles from the target list
 - Many irrelevant articles remained after limiting by facets



“Control of live oak (*Quercus Virginiana*) and under-story vegetation with soil-applied herbicides” Weed Science

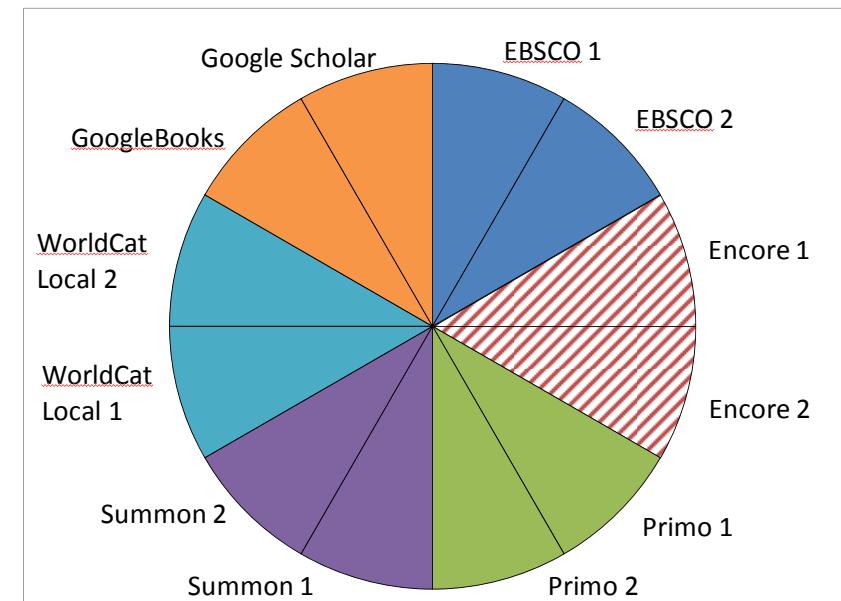
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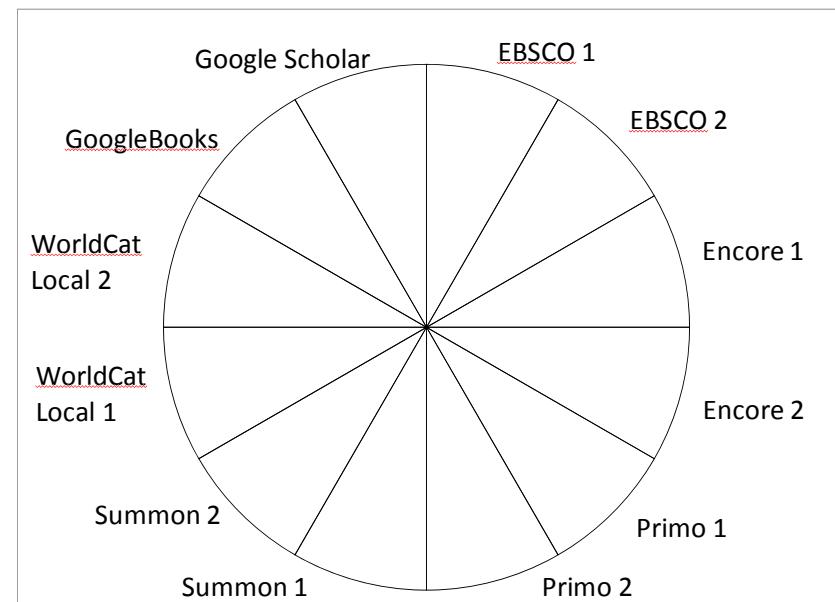
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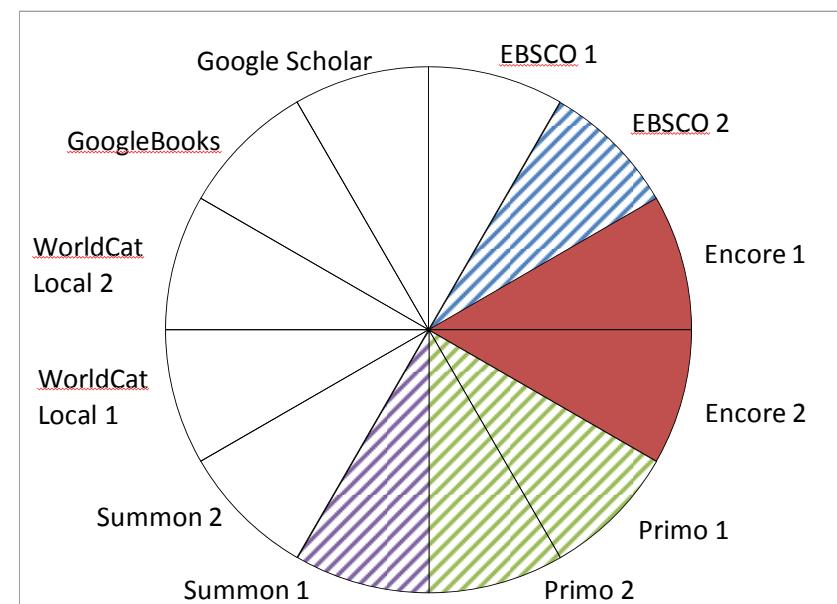
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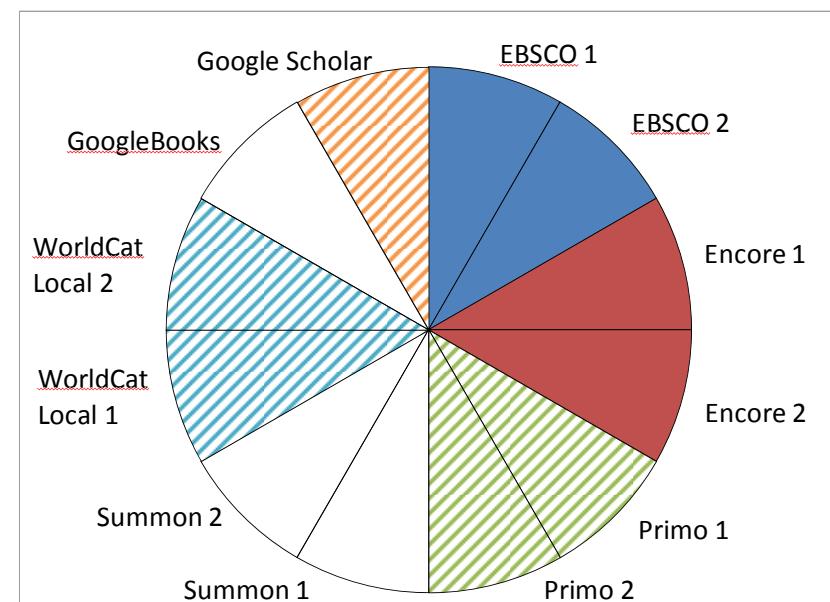
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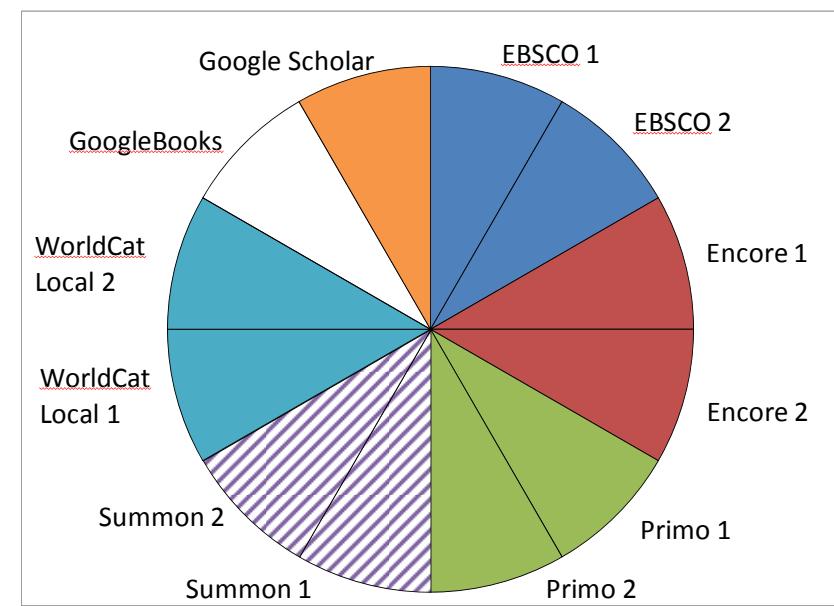
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 - keyword search: live oak*
 - keyword search: oak* + tebuthiuron





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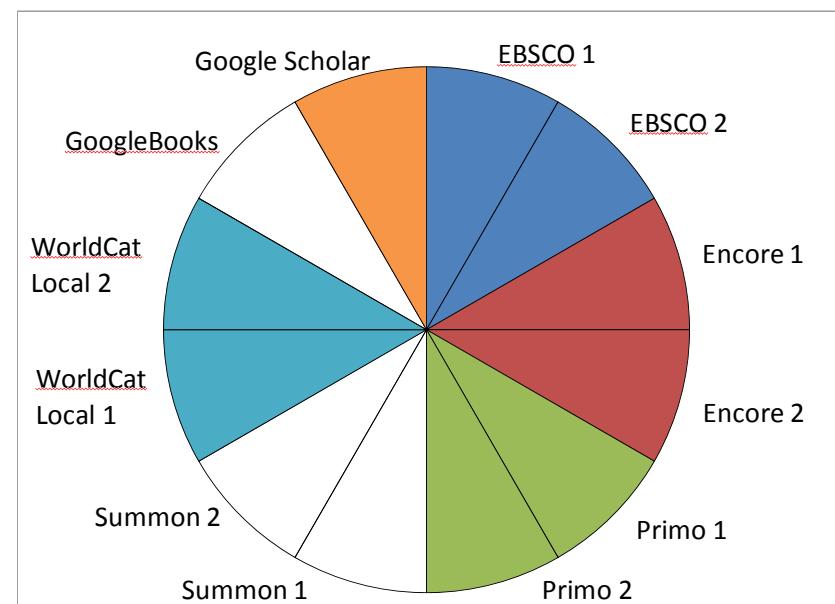
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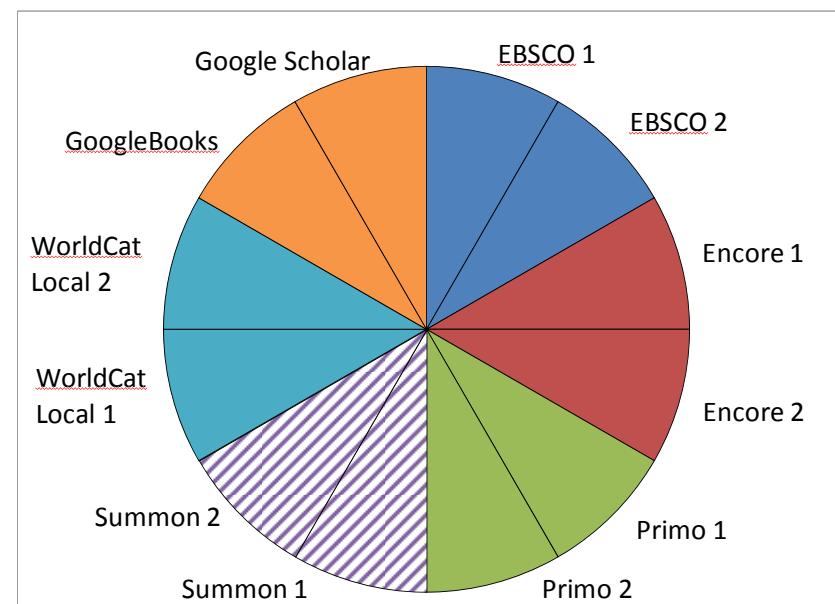
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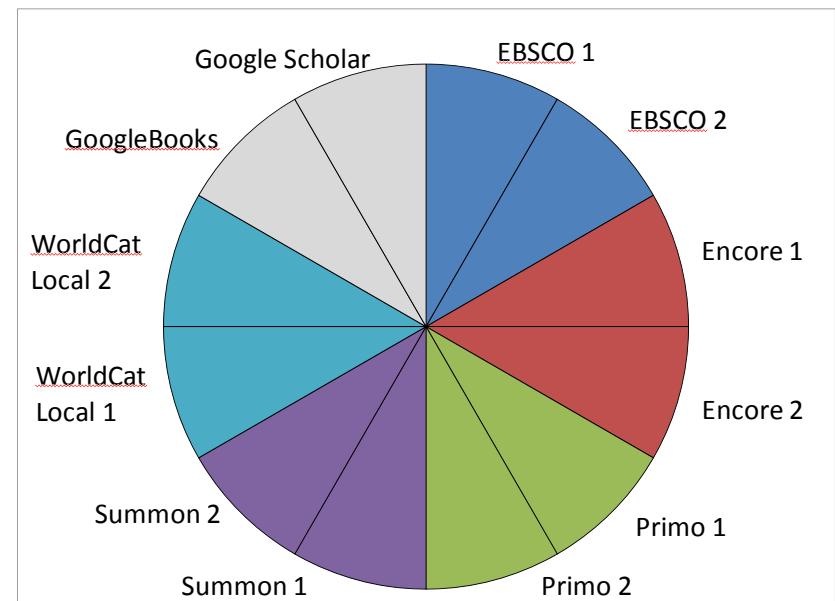
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“Vegetation management in the Cross Timbers: response of woody species to herbicides and burning” Weed Technology

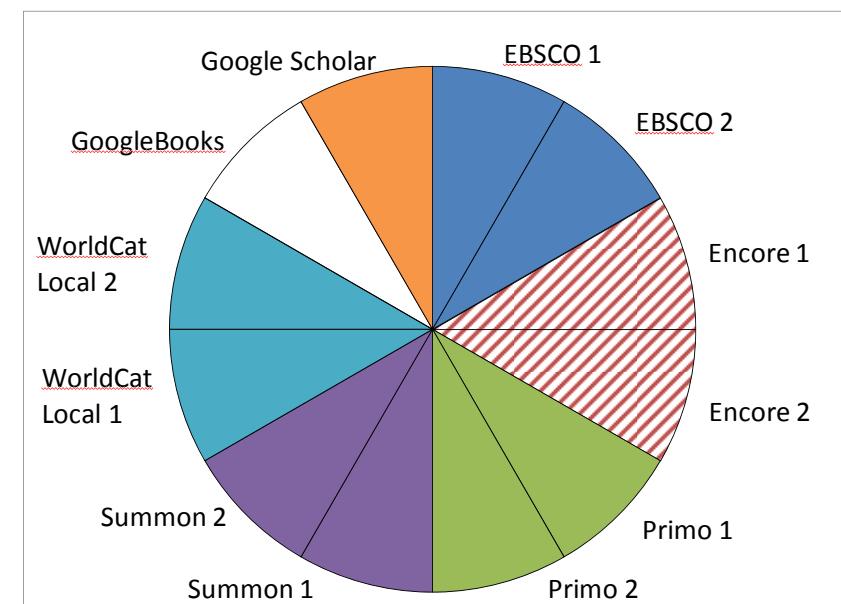
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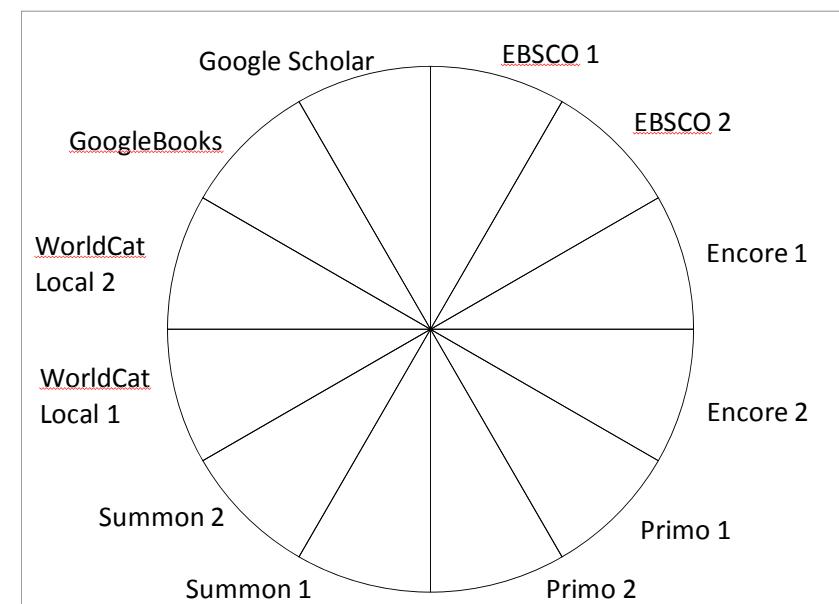
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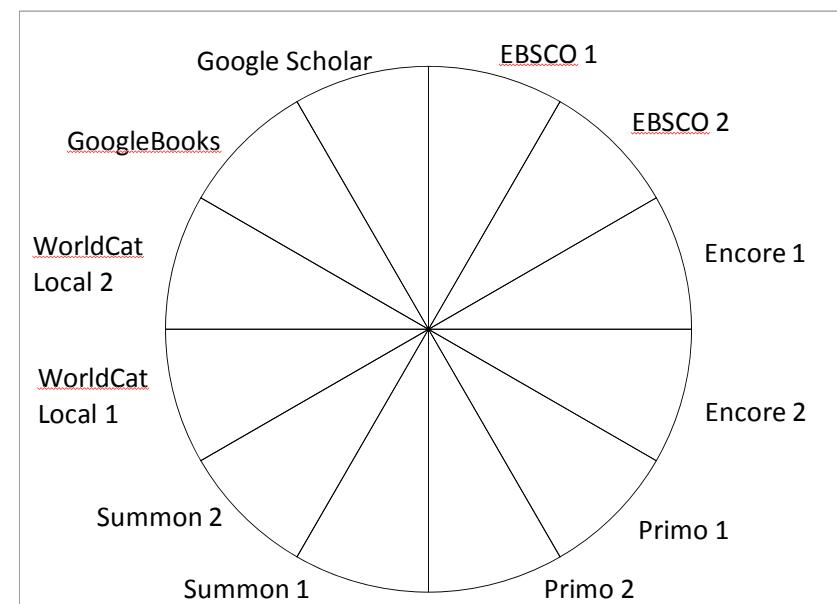
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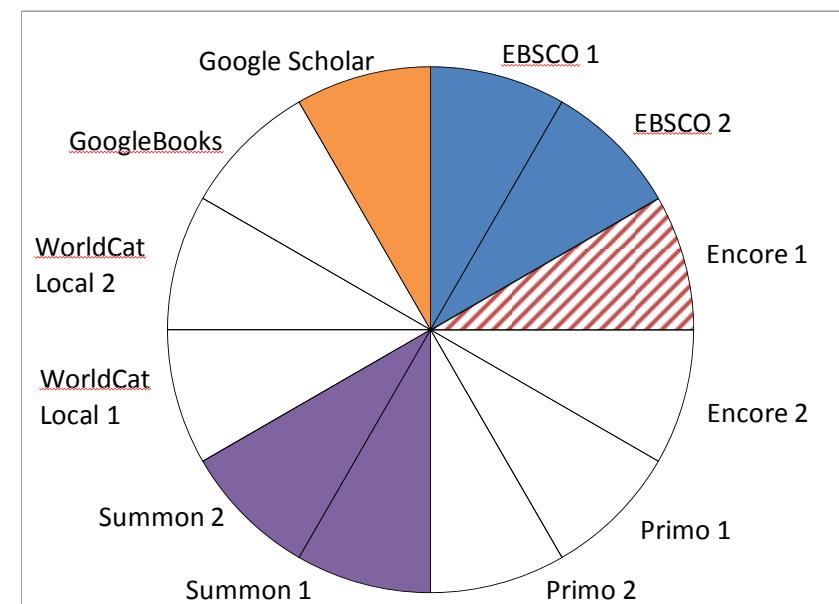
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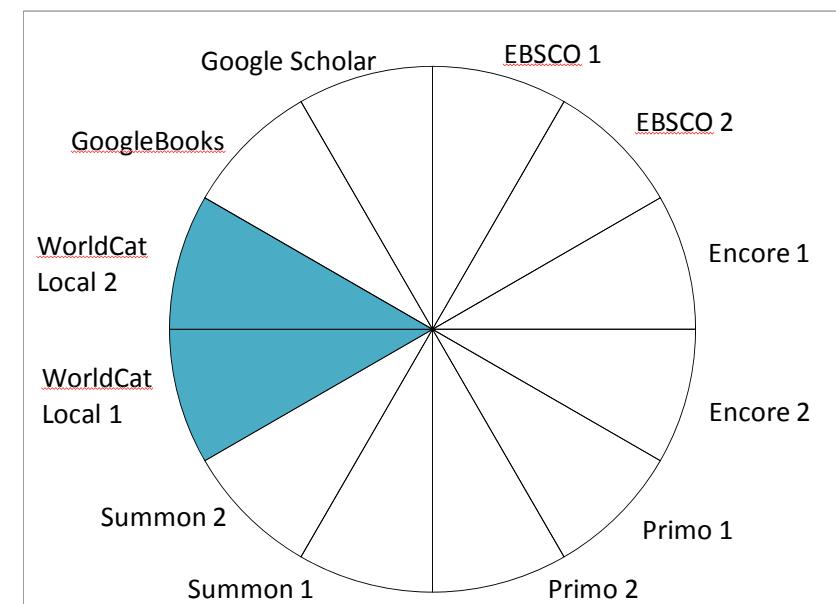
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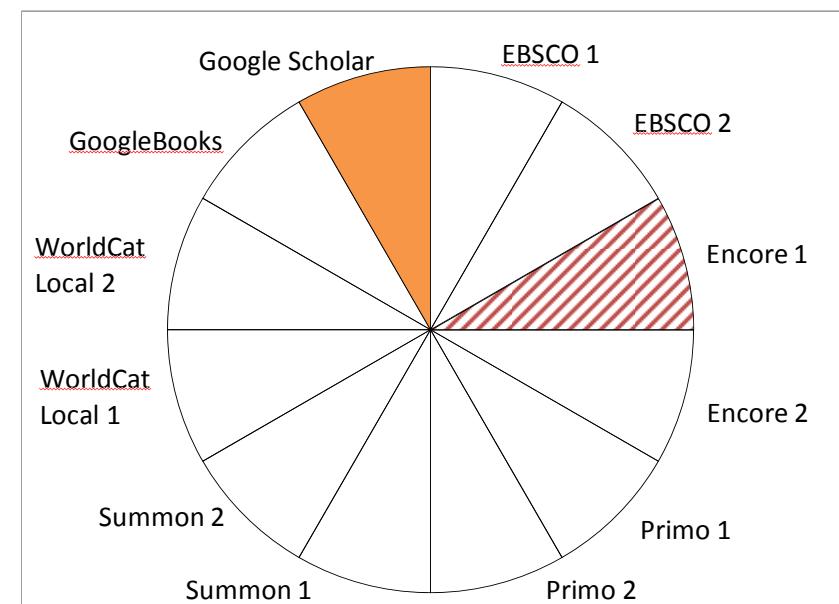
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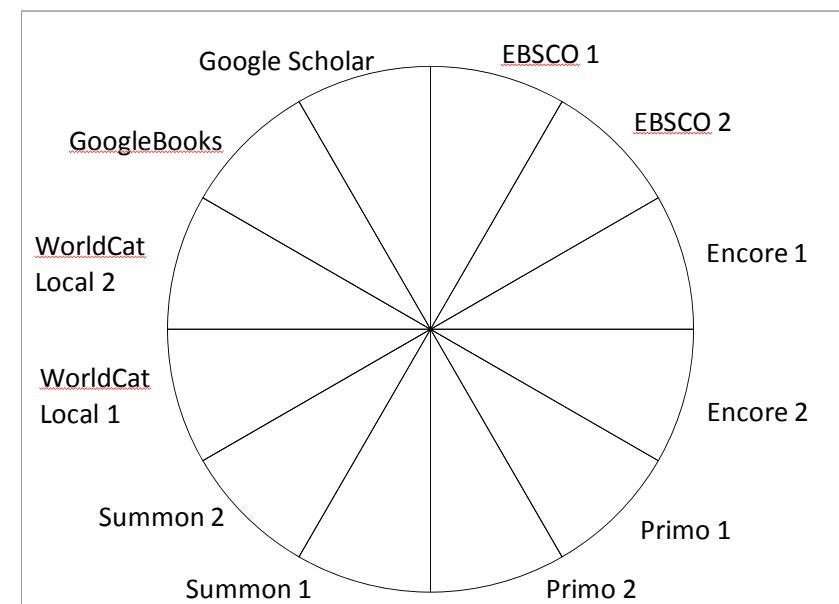
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 - keyword search: oak* + tebuthiuron + quercus
 - keyword search: live oak* + tebuthiuron + quercus





Discussion: Can We Improve DTS Searching?

Simple keyword searches don't work very well for disciplinary resources ...

Non-relevant materials (poetry, history, etc.) get in the way.

- Better facet narrowing
 - more categories
 - easier to find
- Disciplinary profile – users indicate what category of materials they are interested in (science, art, literature, etc.), and DTS uses this to pre-limit search results. (already in the works?)

Overall DTS Search Experience ...

- Fast ?

Yes.

- Easy ?

Easy to search; difficult to use facets effectively.

- Unified ?



Hmmm ... Not really, but that wasn't obvious.

- Effective ?

Yes, for known item searches; No, for keyword searches.



Overall DTS Search Experience ...

- Any overall winners or losers?

No, they were fairly equal in performance.

- Ease of use
- Search results



LIBRARIES



“Taking relevancy to the next level in sophistication will have to go far beyond the ways that keywords match the query”

(Breeding 2012a, 29)

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